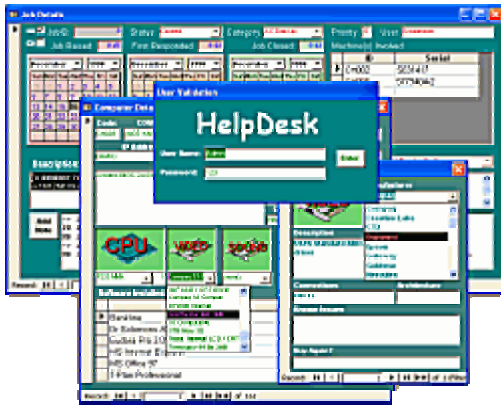


Call us on (416) 410 9240

## Helpdesk System: Network Admin Tool



### HelpDesk

(Microsoft Access, MS-SQL and VBA)

#### Problem:

Managing records for 250 PCs and software, and running tech services departments on 3 remote sites.

#### Solution:

MS Access Database system, with MS-SQL backend.

#### Features:

- Software Audit License reports.
- Patch-bay panel wiring reports.
- Generates company phone directory.
- Handles logging of service calls and provides response metrics for SLA.
- Allows more efficient allocation of deployed software and prevents fines for license violation.
- Secure system logon
- Report generation for bonus awards.

**AFFORDBALE**

## ClassAxe Multimedia...

- Director: Martin Francis (BSc.)
- Started in the UK in 1997
- Produces custom designed software, web sites and database applications.

## Martin Francis...

### Lectured in Software Testing:

- Sun Microsystems (California)
- Goldman Sachs (New York)
- IMS (London)
- Hewlett Packard (Dublin)

### Lectured in Software Design:

- University of Greenwich
- Toronto College of Technology
- Imago<sup>QA</sup>

Is a Qualified ISEB Practitioner

## ClassAxe Multimedia

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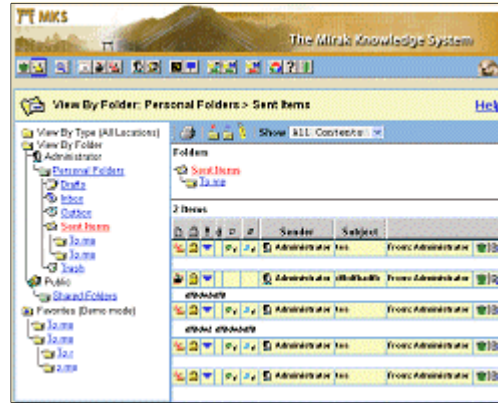
A few of the systems we have created...

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## E-Commerce: Business to Customer

## On-Line Community: Customer to Customer

## On-line Publication: Business to Customer



### Untron Order System

(ASP / MySQL / JS / HTML / CSS)

#### Problem:

Old system required re-coding each time a product was added.

#### Solution:

A much-improved database-driven system – all updates via web. Now supports 1600+ customers.

#### Features:

- Shopping Cart system.
- Integrated 'Help' system.
- Download or order items.
- View real-time order status.
- Product, Customer, Language, and Region editing facilities.
- Regional + Global Administrators can do updates and ship items.
- Built-in 'Rich Text' Editing.
- Automatic thumbnail generation.

**FAST**

### Mirak Knowledge System

(PHP / MySQL / XML / Flash / JS / HTML)

#### Problem:

To create and maintain an on-line universal knowledge repository.

#### Solution:

A knowledge classification system with democratic support infrastructure. Now in use on 5 continents.

#### Features:

- Fully multi-lingual interface, can add new languages via web interface.
- Universal inbox handles messages, vote requests and entire projects
- 'Holographic' knowledge mapping.
- Issues resolution system
- Project Management System
- Integrated workflow engine
- XML and Flash Interfaces provided.

**RELIABLE**

### Weightless Information Site

(Flash / AS / XML / HTML / JS / CSS)

#### Problem:

Providing on-line publication that customers purchase then access using a web browser.

#### Solution:

A static web site that makes extensive use of Flash, XML and JS to create a highly interactive presentation.

#### Features:

- XML-driven Flash menu system.
- Random 'Quotes' via XML, Flash and ActionScript
- Rich-Text publication with dynamic JavaScript navigation system.
- Extensive use of Flash Animations gives an entertaining and informative presentation of facts and statistics.

**EXPERIENCED**